

5-day Interactive Training Course

Leadership Excellence in a VUCA World

Mastering Challenges in a Rapidly Changing World

12 Sep - 16 Sep 2022	Dubai	US\$ 4,350
14 Nov - 18 Nov 2022	Accra	US\$ 5,350
21 Nov - 25 Nov 2022	London	US\$ 5,350
19 Dec - 23 Dec 2022	Dubai	US\$ 4,350
05 Jun - 09 Jun 2023	London	US\$ 5,350
17 Jul - 21 Jul 2023	Boston	US\$ 6,350
11 Sep - 15 Sep 2023	Dubai	US\$ 4,350
13 Nov - 17 Nov 2023	Accra	US\$ 5,350



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About the Course

The world we live and work in is, in many ways, unpredictable. Economic instability, political upheavals, changing legislation, natural disasters and global pandemics - the list of factors impacting (and re-shaping) the environments within which we work is by no means short. Managers and leaders often feel overwhelmed by the pressures they face, mainly when operating in volatile and uncertain settings or within complex and ambiguous contexts. Compromised performance and the risk of burnout are often the consequences.

The 5-day Leadership Excellence in a VUCA World training course addresses the abovementioned challenges. It is designed to equip leaders and managers with fresh ways of thinking that help them deal more effectively with the pressures they're facing on a day-to-day basis. It also provides them with a toolkit of skills, techniques and insights that help them reach better decisions, lead their teams with higher effectiveness and act with renewed confidence in the face of volatility, uncertainty, complexity and ambiguity.

This, in turn, leads to a range of practical benefits. Participants will discover ways to face volatility with an anchoring vision, reduce uncertainty with understanding, meet complexity with clarity and handle ambiguity with agility. As a result, leaders can better support their organisations through challenging times and gain a greater sense of stability and resilience themselves.

Core Objectives

Delegates will achieve the following objectives:

- Understand the nature and impact of the VUCA phenomenon
- Discover the 10 VUCA Leadership competencies
- Maintain performance and reduce risk of burn-out for self and teams
- Leverage vision and purpose of combating the impact of volatility
- Learn how to deal with uncertainty and transform it into understanding

- Drive clarity and observation in the face of complexity
- Devise a strategy to deal with VUCA for your organisation
- Discover how to leverage agility to overcome ambiguity
- Lead teams and projects with renewed confidence in a VUCA world

Training Approach

This training course is driven by a blended learning approach and draws on various adult learning techniques such as action learning, experiential exercises, group discussions, video case studies, role play and self-reflection activities. The resulting variety helps delegates stay engaged throughout the course, feel challenged and draw quick wins for their development. It also ensures delegates are exposed to ample opportunities to apply what they learn to the real-world challenges they face back in the workplace.

The Attendees

This training course is suitable for anyone in a leadership or managerial position who works in settings exposed to volatility, uncertainty, complexity and ambiguity and who would benefit from a toolkit to deal effectively with the impact of the VUCA phenomenon.

This training course will be valuable to professionals, including (but not limited to) the following:

- Senior Managers and Leaders
- Midlevel Managers and Functional Leaders
- Project Managers and Team Leaders
- Business Development Professionals
- Anyone who wishes to strengthen their resilience in a VUCA world

DAILY DISCUSSION

DAY ONE

UNDERSTANDING THE VUCA PHENOMENON

- Understanding Volatility, Uncertainty, Complexity and Ambiguity at Work
- Generating key insights via the VUCA Gap Analysis process
- Understanding the impact of VUCA on self and others
- Exploring the key levers of VUCA Leadership
- Eliminating barriers to managing in a VUCA world
- Recognise and leverage the benefits of sound VUCA leadership

DAY TWO

FROM VOLATILITY TO VISION

- Black Swan and White Swan Phenomena
- Applying the GROW model to support your team
- Covey's 2nd Habit: 'Begin with the end in mind'
- Team Vision to Defuse Volatility
- The Coherence Model

DAY THREE

FROM UNCERTAINTY TO UNDERSTANDING

- The relationship between Uncertainty and Procrastination
- Scharmer's 'Theory U' to Transform Uncertainty
- Psychological Safety
- Kurt Lewin's Person-Environment Model
- Simulation and Crisis Planning

DAY FOUR

FROM COMPLEXITY TO CLARITY

- Complex, Complicated or Chaotic?
- Delegation as a tool for mastering complexity
- The systemic loop technique
- The Cynefin Framework
- Leveraging Teams to Transform Complexity

DAY FIVE

AMBIGUITY TO AGILITY

- Ambiguity vs Ambivalence
- The Growth Mindset
- RACI & Stakeholder Analysis
- The four roles of the Ambidextrous Leader
- Functional Fixedness vs 'Thinking with No Box'
- The 6 Paradoxes of Leadership